

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of	:	Customer Number: 20277
	:	
Masahiro KUROSAWA, et al.	:	Confirmation Number: 3115
	:	
Application No.: 10/720,758	:	Group Art Unit: 3624
	:	
Filed: November 25, 2003	:	Examiner: Scott L. Jarrett
	:	
For:		SYSTEM AND METHOD FOR LOAD BALANCING BASED ON SERVICE LEVEL OBJECTIVES AND INFORMATION ON THE CONTENTS OF START AND FINISH PROCESSES OF BUSINESS SERVICES (as amended)

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated May 5, 2009, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 12 of this paper.